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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, SEPTEMBER 20, 2001

APPLICATION OF

R.T.O. Communications, L.L.C.
d/b/a BEST-WAY Phones,
BEST-WAY Communications,
BEST-WAY Rent to Own, and
BEST-WAY Sales

CASE NO. PUC010167

For a certificate of public
convenience and necessity
to provide local exchange
telecommunications services

ORDER FOR NOTICE AND COMMENT

On August 30, 2001, R.T.O. Communications, L.L.C. d/b/a BEST-WAY Phones, BEST-WAY Communications, BEST-WAY Rent to Own, and BEST-WAY Sales ("R.T.O." or "Applicant"), completed an application for a certificate of public convenience and necessity ("certificate") with the State Corporation Commission ("Commission") to provide local exchange telecommunications services throughout the Commonwealth of Virginia.

NOW UPON CONSIDERATION of the application, the Commission is of the opinion and finds that R.T.O.'s application should be docketed; that the Applicant should give notice to the public of its application; that interested parties should have an opportunity to comment and request a hearing on R.T.O.'s application; and that the Commission Staff should conduct an

investigation into the reasonableness of the application and present its findings in a Staff Report.

Accordingly, IT IS ORDERED THAT:

(1) This case is docketed and assigned Case No. PUC010167.

(2) On or before September 28, 2001, the Applicant shall complete publication of the following notice to be published on one (1) occasion as classified advertising in newspapers having general circulation throughout the Applicant's proposed service territory:

NOTICE TO THE PUBLIC OF AN APPLICATION
BY R.T.O. COMMUNICATIONS, L.L.C. d/b/a BEST-
WAY PHONES, BEST-WAY COMMUNICATIONS, BEST-
WAY RENT TO OWN, AND BEST-WAY SALES, FOR A
CERTIFICATE OF PUBLIC CONVENIENCE
AND NECESSITY TO PROVIDE LOCAL EXCHANGE
TELECOMMUNICATIONS SERVICES THROUGHOUT
THE COMMONWEALTH OF VIRGINIA
CASE NO. PUC010167

On August 30, 2001, R.T.O. Communications, L.L.C. d/b/a BEST-WAY Phones, BEST-WAY Communications, BEST-WAY Rent to Own, and BEST-WAY Sales ("R.T.O." or "Applicant"), filed an application with the State Corporation Commission ("Commission") for a certificate of public convenience and necessity ("certificate") to provide local exchange telecommunications services throughout the Commonwealth of Virginia.

Copies of the application are available for public inspection between the hours of 8:15 a.m. and 5:00 p.m., Monday through Friday, in the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia, or can be ordered from R.T.O.'s counsel, Eric M. Page, Esquire,

LeClair Ryan, 4201 Dominion Boulevard, Suite
200, Glen Allen, Virginia 23060.

Any person desiring to comment on R.T.O.'s application for a certificate to provide local exchange telecommunications services may do so by directing such comments in writing on or before October 15, 2001, to the Clerk of the Commission at the address listed below.

Any person may request a hearing on R.T.O.'s application by filing an original and fifteen (15) copies of its request for hearing on or before October 15, 2001, with the Clerk of the Commission at the address set out below. Requests for hearing must state with specificity why a hearing should be conducted.

All written communications to the Commission concerning R.T.O.'s application should be directed to Joel H. Peck, Clerk of the State Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, and should refer to Case No. PUC010167.

R.T.O. COMMUNICATIONS, L.L.C. d/b/a BEST-WAY
PHONES, BEST-WAY COMMUNICATIONS,
BEST-WAY RENT TO OWN, AND BEST-WAY SALES

(3) On or before September 28, 2001, Applicant shall provide a copy of the notice contained in ordering paragraph two (2) to each local exchange telephone carrier certificated in Virginia and each interexchange carrier certificated in Virginia by personal delivery or first-class mail, postage prepaid, to the customary place of business. Lists of all current local exchange and interexchange carriers in Virginia are attached to this Order as Appendices A and B, respectively.

(4) Any person desiring to comment in writing on R.T.O.'s application for a certificate to provide local exchange telecommunications services may do so by directing such comments on or before October 15, 2001, to the Clerk of the Commission at the address set forth below. Comments must refer to Case No. PUC010167.

(5) On or before October 15, 2001, any person wishing to request a hearing on R.T.O.'s application for a certificate to provide local exchange telecommunications services shall file an original and fifteen (15) copies of its request for hearing in writing with Joel H. Peck, Clerk of the State Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218. Written requests for hearing shall refer to Case No. PUC010167 and shall state the following: (i) a precise statement of the interest of the filing party; (ii) a statement of the specific action sought to the extent then known; (iii) a statement of the legal basis for such action; and (iv) a precise statement why a hearing should be conducted in the matter. Copies shall also be served on the applicant.

(6) On or before October 29, 2001, the Applicant shall file with the Commission proof of notice and proof of service as ordered herein.

(7) The Commission Staff shall analyze the reasonableness of R.T.O.'s application and present its findings in a Staff Report to be filed on or before November 2, 2001.

(8) On or before November 7, 2001, the Applicant shall file with the Clerk of the Commission an original and fifteen (15) copies of response to the Staff Report or parties' objections and requests for hearing. A copy of the response shall be delivered to Staff and the other parties by overnight delivery.

(9) The Applicant shall respond to written interrogatories or data requests within seven (7) days after the receipt of the same. Parties shall provide to the Applicant, other additional parties, and Staff any workpapers or documents used in preparation of their requests for hearing, promptly upon request. Except as so modified, discovery shall be in accordance with Part IV of the Rules.